

ASK YOURSELF?

If the answer is yes, then we might be able to help.

Do I have enough money till the end of the month?

Can I afford all my bills?

Can I afford to eat?

Am I in debt? How am I going to pay it off?

How am I going to heat the house?

Am I entitled to more benefits?

How can I afford any unexpected bills?

Is there help available to replace my essential appliances?



Potteries Moneywise Money & Energy Advice



Contact us

 01782 408 685  pmw@casns.org.uk

 www.pmwonline.org.uk



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Who we are

Potteries Moneywise (PMW) is a project within Citizens Advice Staffordshire North & Stoke on Trent. We specialise in offering FREE confidential advice on:-

- maximising your income e.g. benefit checks
- reducing your outgoings e.g. discounts on household bills
- energy advice



What our Clients say

"I was very pleased how my advisers helped, very pleasant and understanding". Anon, Stoke on Trent

The service provided was truly excellent. All issues were understood and sound advice was always given".
KL, Stoke on Trent



Thank you so much for your help. It confirmed that I had done what I needed to do to help my son. He has now been awarded full PIP...
Anon, Stoke on Trent

"I am very grateful for the service you provided me with. It took a lot of stress away from me, Thank you".
Anon, Stoke on Trent

Our team helped a victim of domestic violence receive, £7,564 Personal Independent Payment, £1,800 Universal Credit back payment and £1,450 Trust fund for energy bills.

How we can help



Budgeting & money advice

Our advisers will check your income and do a benefit check to ensure you are receiving all you are entitled to. We will support you to apply for any discounts you may be entitled to e.g. water bill discounts, broadband and also give you money saving tips.



Help with Grants

Applying for a wide range of grants to help with household goods e.g. washing machine and personal items.



Energy Advice

Our advisers can help with issues /disputes with your energy supplier, how to reduce your heating / energy bills, including applying for energy grants and schemes you may be entitled to.



Education

Providing training to groups of people facing financial difficulties and to front line staff to help them to provide the support that people need.

How we helped in 2023

Clients Helped

17K

Financial gains for clients

5,089M

issues resolved

2,748

